

Manager Profile



Diplom-Mathematiker

Parvis Shafiey

Senior IT Project Manager
Coach & Process Consultant

Since 1983 I am in the IT, since 1985 independent as a freelance IT Consultant. More than 30 years of IT experience combined with more than two decades of in-depth experience in Program, Project & Process Management. National and international projects with different IT topics, industries and sizes with up to 10 external service providers, >100 project staff, >€100 million budget were successfully performed by me as the overall project manager.

Nationality

German

Born

1959 in Hamburg

Languages

English (fluent)
German (native)

Certification

SAP Certified Consultant

Education

1980 to 1984 Berlin Study: Technische Fachhochschule - Faculty: Mathematics/ Physics
11.02.1984 Final exam: Diplom-Mathematiker

Dual qualification

1977 to 1980 Hamburg Technical College: Faculty: Technique and Seafaring
1980 Hamburg Journeyman's examination: Machine building – Handicraft
1977 to 1979 Hamburg Apprenticeship: Machine building (Dockyard)

Project statistics

More than 50 successful completed projects (in time, in budget, in quality, in scope)
Multi Project Management: 17 Projects in parallel
Responsible for more than 100 Mio Euro project budget
Personnel Management of more than 100 professionals
Projects for more than 50 national and international companies
More than 10 successful audits/ revisals
IT Infrastructure projects >15 Years
IT Project Management > 25 Years

Methods/ Processes

Agile/ GPM/ IPMA/ PMBOK/ PMI/ PMP/ PRINCE2/ SCRUM
ASPICE/ ISO26262
CoBIT/ CMMI/ ISO9000/ 9001/ ISO20000/ ISO27k/ ITIL/ SDLC/ V-Model

Instructor

Various institutions (e. g. Staatl. Technikerschule, Technische FH, RKW & Siemens Bildungszentrum) in Berlin

Carrier: >30 Years successful professional experience

1994 – heute Management Consultant/ IT Program & Project Manager/ Coach/ Process Consultant
1992 – 1994 General Manager; (CAD/ CAE)
1990 – 1992 Sales Representative (CAD/ CAM/ PZE, ZK and BDE/ MDE-Systems)
1985 – 1989 Mgmt Consultant/ IT Project Manager/ CAD/ CAM Specialist (Outsourcing/ SW-Development)
1983 – 1985 Systems Specialist at Siemens AG in Berlin (CAD/ CAM/ PPS)

Over 30 years of successful IT professional practice

Freelance Business Consultant/ IT Program & Project Manager/ Coach / Process Consultant

- IT Project Leader (Multi-Project Management) and Process Consultant (ITIL) for an international logistic company
- SW PL - Analysis and optimization of product development and delivery processes for an automotive supplier
- Quality Manager of the Reporting part of a transition project for an automobile manufacturer
- PL & Process Consultant (ITIL) for process design and implementation of approval/ change & accounting processes
- Project audit for a service provider transition project in the industrial area
- Multi-Project Manager for several IT infrastructure (ITIL) projects for an international outsourcing company
- Project Officer / Project Controller provider in a service transition project in the banking sector
- Project controller in an international service providers transition project in the medical field
- Multi-Project/ Process Management for availability and capacity according to ITIL for IPTV/ VoD in TelCo area
- Project Manager - Audit & Consolidation of all archival projects of a company in the area TelCo
- Program Manager - IT outsourcing of an energy Group (organization, operation and finances)
- Project consulting of the EMC consortium in handling the global SHELL "RFP"
- Program & Project Manager for re-launch of web & shop products in telecommunications
- Program/ Project Manager for a rollout of SAN & storage implementation nationwide in Germany in TelCo area
- Multi-Project Manager and PM Coach in storage consolidation projects for several international corporations (Storage, SAN / NAS, migration, backup, archiving, ITIL, business management concept, the operations manual)
- Program Manager in an international storage project
- Project Audit for an international storage project (EMC Managed Storage)
- Project Manager in an international storage project
- Launch Project Manager in an European IT project (ENX) in the field (Telco / Automotive)
- Project management in the hardware & firmware development to V-model in the range OAG (defense)
- Analysis and creation of a network concept for a traffic management company
- Program- & Project Management at the establishment of an information system company (outsourcing)
- Creation of a selection procedure for image processing systems
- Project Consulting in the creation of a "Global Marketing Strategy" for a GIS
- Development of a graphical tourist (culture) Informationssystem
- Operational and organisational structure, CAD/ CAM distribution, creation of business processes
- CAD/ CAM/ PPS: Sales support, application consulting/ -education and system adjustment
- Installation, documentation, introduction, further development and support of CAD-Systems

Most recent project:	IT Project Leader and Process Consultant at Hermes Europe
02/2016 – 08/2016	IT-Project Leader/ Process Consultant/ Coach/ Contract Management
Customer	Hermes Europe für Hermes Germany
Description	Project Management of German IT Infrastructure projects (Multi-Project Management) Analysis & Optimizatin of Service- & Delivery processes (ITIL) Support „Service Delivery“ Analysis and evaluation of the contracts
Tasks in detail	Defining the service delivery function and processes for T-Systems Project portfolio management of all German IT Infrastructure projects Managing the upcoming German infrastructure projects (17 projects in parallel) Supporting the offer creation process Managing infrastructure project delivery for Germany Driving the technical alignment with program and the provider Preparing and conducting the handover into production along with SLA definition Analysis and evaluation of the „Outsourcing IT-Services“ contract and SLAs Consultation on the implementation of contracts and SLAs into practice

Over 30 years of successful IT professional practice

Recovery time & acquisition

07/2015 – 01/2016

IT Project Management, Coaching & Process Management

06/2014 – 06/2015	Software Project leader/ Process Consultant/ Coach (Automotive)
Customer	Robert Bosch Automotive Steering (ehem. ZF Lenksysteme) for Audi & BMW
Description	SW Project Lead (Task Force Leader) embedded systems according to Scrum & V-Model XT Analysis & optimization of product development and delivery processes according to ISO26262, TS16949, CMMI & ASPICE
Tasks in detail	Process analysis & - optimization Coordination Requirement Management, Contract Management, SW Development, Test & Quality, Safety, Road test, Problem Management, Release Management Preparing of Software Releases CRM – Customer Management Secure the product delivery until SOP

Quality assurance activities for project „NGS – Quality assurance reporting“

04/2014 – 06/2014	Quality Manager (Automotive)
Customer	Audi AG
Description	Quality assurance and auditing of concepts, project plans and other project results on the premise of compliance with the terms of reference as well as the developed by the Project specifications Evaluation of the quality of schedule and content of the provider (IBM) achieved results, in particular the milestones first prototype, second prototype and final implementation
Tasks in detail	Detection of the request from the service description Development of operation classification in cooperation with the responsible operators (e.g. impact analysis, definition of criticality, Monitoring) Extrapolation of requirements on other metrics for the trades block storage, file storage and backup Reconciliation of key figures with interested/ affected business and IT departments Target / actual comparison between requirement and implementation proposal of the provider (IBM) Proposals for optimizing the implementation Presentation of the proposed implementation and obtaining internal approval Quality assurance of the implementation by the provider (IBM) Quality assurance of the documentation of reporting environment and further elaborated results Further development of the customer interface „Entire-Reporting“

Over 30 years of successful IT professional practice

Project Management "Technical Documentation"/ Project Audit

06/2013 – 04/2014 Senior IT Project Manager/ Process Consultant/ Coach/ Mediator (IT/ Industry)

Customer KPN/ Getronics & Connectis for AMMANN

Description Conducting an audit of all aspects of a running transition project in CH, D, H, I, and NL with the result of recommendations in a final report.

 Analysis and evaluation of the contracts

 Takeover the lead of a team for the documentation part with the reporting to the Program Manager in Amsterdam.

 Design and Description of approval and change processes (ITIL) for the technical documents followed by the implementation of the workflows in SharePoint 2013.

 As an additional order, the finance team was supported by the structure of the settlement structure and reporting for invoicing.

International IT Project

Project Audit of International Transition Project (IT Infrastructure)

Project Management: Design, Documentation and implementation, Introduction of "approval and change processes" for the technical documentation of the Transition

Design, documentation and implementation of accounting processes and reporting

Recovery time & acquisition

03/2013 – 05/2013

Over 30 years of successful IT professional practice

Senior IT Project Manager/ PM Coach

10/2011 – 02/2013	Senior IT Project Manager for IT Infrastructure Projects (IT/ Industry)
Customer	Capgemini for diverse customer, e.g. Grohe, Dräger as well as internal (IT Outsourcing, IT Service Providing)
Description	<p>Project Management of the German part of a global project with reporting to the overall project management in London. Building new storage area network and storage infrastructure in four data centers. Migration of the data and the server of the existing SAN infrastructure in the new SAN infrastructure.</p> <p>Structure, organization and coordination of the project, ensuring the communication between the project members and the operating groups. Coordinating and supervising the concept design, the implementation, the tests, the deployment and the handover in operation. Definition and documentation of contracts, compliance with operating processes and reporting. Ensuring the communication with the client (Status report, milestone plan, project plan, open points list).</p> <p>Varying IT infrastructure projects</p> <p>Frankfurt: PL - Storage migration to VMAX (incl. Server & VM migration, SAP and F.A.S.T.)</p> <p>Lübeck: PL - Storage migration to NetApp (incl. Server & VM migration and SAP)</p> <p>Lübeck: PL - Data center power cut-off</p> <p>Lübeck: PL - Data center optimization (server move)</p> <p>Menden: PL - Migration XIV to VMAX (performance issue incl. F.A.S.T. and SAP)</p> <p>Zürich: PM Coaching – Redesign ZRH data centers</p> <p>Zürich: PL - Redesign data centers (incl. VM migration and server virtualization)</p> <p>Düsseldorf: Project coordination - Migration ADIC to Data domain</p>
Tasks in detail	<p>Change Management, Concepts, Contract Management, Corporate Governance, Cutover planning, Data center move, Data center power cut-off, Delivery Management</p> <p>Handover to production</p> <p>License Management</p> <p>Migration (BU, Data&Storage)</p> <p>Project Management (PMI)</p> <p>Quality Management</p> <p>Requirements Management</p> <p>Security Management, Service Level Management (SLA, OLA, UC)</p> <p>Test/ Pilot</p> <p>Virtualization</p>

Recovery time & acquisition

11/2010 – 09/2011

Over 30 years of successful IT professional practice

PM-Officer and Project Controller in a Bank Project

06/2009 – 10/2010	Transition of IT-Infrastructure, Applications and Client-APP's of the dwpbank from one Provider to Freudenberg-IT as the new IT Service Provider
Customer	Freudenberg-IT for dwpbank (IT Service Provider)
Description	Design and implementation of the project controlling. Set-up, organization and coordination of the projects (according to Prince2) Ensuring communication between project participants and the operational groups Coordinating and supervising the concept design, the implementation, the tests, the deployment and the handover to operation (according to ITIL). Support for the definition and documentation of Outsourcing-/ Provider-contracts, operational processes (ITIL) and reporting (IFRS). Ensuring the communication with the client (Status Report, milestone plan, project plan, open points list, one-page reports).
Tasks in detail	Application Management, Revision-proof Archiving, Auditing acceptability, Backup & Recovery, Change Management, Concepts, Contract Management, Corporate Governance, Cutover planning, Data center „cut-off“ & move, Delivery Management, Documentation, Escalation Management, Incident Management, License Management, Migration/ De-migration, Operating, Order Management, Organization, Planning, Problem Management, Project Controlling, Project Management (Prince2), Quality Management, Release Management, Reporting, Resource Management, Risk Management (MaRisk), Security, Service Level Management (SLA, OLA, UC), Test & Pilot, Virtualization

Senior IT-Project Manager/ Prozess Manager/ PM Coach (Multi-Project Management)

05/2007 – 06/2009	Project lead of ITIL Projects (Telecommunication/ IPTV, Availability & Capacity)
Customer	Deutsche Telekom AG (Telecommunication)
Description	Take-over project lead of projects for Availability Management (AvaM) and Capacity Management (CapM) for IPTV/ VoD Set-up, organization and coordination of the projects Ensuring communication between project participants and coordination between the project groups Monitoring the concept development, the implementation, the tests, the deployment and the handover to operation Definition and documentation of business processes for AvaM and CapM according to ITIL and COBiT and the internal boundary and general conditions Communication with the client (status message, milestone plan, risk plan, scope approval) Coaching of projects Business Continuity Management, Change Management and Security Management
Tasks in detail	Availability Management, Business Continuity Management, Capacity Management, Change Management, Conflict Management, Concepts und Strategies, Corporate Governance, Operating manual (SOP), Personnel Management, Planning and control, Project Management (GPM), Risk Management, Security Management, Service Delivery Management, Tool development, Workflow Management

Further project descriptions available upon request.

Over 30 years of successful IT professional practice

Annex I: Customer project list (References upon request)

Company	Branch of business
ABB Schalt- und Steuerungstechnik, Mannheim	Industry
AEG, Berlin, Osnabrück	Industry
AGIPLAN Unternehmensberatung, Karlsruhe	Consulting
AGIS (Allianz-Dresdner Informationssysteme), München	Insurance
AMMANN, Langenthal (CH)	Industry
AUDI AG, Ingolstadt	Automotive
Auergesellschaft, Berlin	Industry
BASF, Karlsruhe	Pharma/ Chemistry
Bayer, Leverkusen	Pharma/ Chemistry
BEIT (Gauselmann-Gruppe), Bielefeld, Espelkamp	Consumer electronics
b.i.t.s. (Schoerghuber Unternehmensgruppe), München	Information Technology
BMW, München	Automotive
British Telecom, Birmingham, London	Telecommunication
BSHG – Bosch-Siemens-Hausgeräte, Berlin	Industry
BSN medical, Hamburg, Europe, USA & RSA	Medical
BTC AG (EWE AG), Oldenburg	Energy
Bundesgesundheitsamt, Berlin	Public administration
BVG – Berliner-Verkehrs-Betriebe, Berlin	Transport
BWB – Bundesamt für Wehrtechnik und Beschaffung, Koblenz	Defence
Capgemini, Düsseldorf, Frankfurt, Lübeck, Zürich	Outsourcing Services
Cascade Computing, Göteborg (Schweden)	Software producer
CHARITÉ, Berlin	Medial
COMPAQ Computer, München	Hardware producer
Computervision, Berlin, Hamburg, Wiesbaden	Software producer
Deutsche Telekom AG, Darmstadt, Ulm	Telecommunication
Digital Equipment, Berlin, Bielefeld, Göteborg, Hannover, München	Hardware producer
dwpbank - Deutsche Wertpapier Service Bank, Frankfurt, Düsseldorf	Bank
EMC ² , Deutschland, Niederlande	Storage producer
Fahrzeugausrüstung (DWA-Gruppe), Berlin	Automotive
Getronics/ Connectis, Amsterdam, Darmstadt/ Wallisellen (CH)	Information Technology
GROHE, Hemer, Menden	Industry
FIT - Freudenberg IT, Weinheim	Information Technology
HDS - Hitachi Data Systems, München	Storage producer
Hermes Europe, Hamburg	Logistics
Humboldt-Uni, Berlin	University
Ideal Standard, Bonn	Industry
INPRO, Berlin	Automotive
KPN, Amsterdam (NL)	Telecommunication
MBB, Hamburg	Aviation
Media Saturn, Ingolstadt	Consumer electronics
NCR, Augsburg, Berlin, Frankfurt, Hamburg	Hardware producer
Nixdorf Computer, Berlin, Paderborn	Hardware producer
o2 (Germany), München	Telecommunication
RODIS (Rodenstock Informationssysteme), München	Industry
Robert Bosch Automotive Steering (ehem. ZF-LS), Schwäbisch-Gmünd	Automotive
Senator für Stadtentwicklung und Umwelt, Berlin	Public administration
Siemens, Berlin, Bielefeld, Erlangen, Fürth, München, Paderborn	Information Technology
Tandberg Data, Oslo (Norwegen)	Hardware producer
TU-Berlin, Berlin	University
Umweltbundesamt, Berlin	Public administration
Uni-Klinik, Bonn	Medial
VIAG Interkom, Frankfurt, München	Telecommunication
Vodafone D2, Deutschland	Telecommunication
Wall Verkehrsanlagen, Berlin	Transportation/ Logistics

Over 30 years of successful IT professional practice

Annex II: Project experience

- Accounting - Active directory - Agile - Agreements - Aircraft Industry – Analysis - AppAgile - Archiving - ASPICE - Assessment - Asset Management - Audits - Automation - Automotive - Availability Management
- B2B - B&R - Backup - BCBS 239 - Big data - BPM - Budget Planning - Business Consultancy - Business Continuity - Business Intelligence - Business Management - Business Process Management - Business Warehouse
- CAD/ CAE/ CAM - Capacity Management - Change Management - Chemical Industry - Citrix - Clarity - Clients - Cloud - CMMI - Coaching - COBIT - Communications - Compliance - Concepts - Configuration Management - Conflict Management - Consolidation - Consultant - Content Management - Contract Management - Controlling - Coordination - Corporate Design - Corporate Identity - Crisis Management - CRM - Cutover Planning
- Data Analysis - Data Bases - Data Centre (move & power cut-off) - Data Mining - Data Warehouse - Defense - Delivery Management - Design - Disaster Recovery - Documentation - Doors - DNS - DWH
- Embeddeb systems - Energy Industry - ENX - ERP - Escalation Management - Exadata - Executive functions
- F2F - Feasibility Study - Federal Armed Forces – Firmware - Flowchart
- GAP-Analysis - GIS - GKS - GPM/IPMA
- Handover to Production
- IaaS - IFRS - ILM - Incident Management - Information Warehouse - Interim Management - Internet - Inventory Management - IPTV - ISO26262 - ISO9000/9001 - ISO20000 - ISO27k - IT Consultant - IT Governance - ITIL (v2 & v3) - IT Infrastructure – IT Service Management
- LAN - Licence Management - Logistics
- Maintenance - Management Consultancy - Manufacturing Industry - MaRisk - Marketing - Migration - MOF – MOM - Monitoring
- NAS - Near-shore - Negotiation - Networks
- Off-shore - On-shore - Operating - Operating Manual - Optimizing - Order Management - Organizing - Outsourcing
- PaaS - Partner Management - Performance - Pilot - Planning - PLM - PMI - Portfolio Management - PPS - Prince2 - Problem Management - Process Management - Procurement - Production - Product Management - Program Management - Project Controlling - Project Management - Project Portfolio Management - Prototyping - Provider Management - Provisioning
- Quality Management
- RACI - Rapid Prototyping - Recovery - Relationship Management - Reporting - Requirements Management - Resource Management - Revision-proof Archiving - RfP - Risk Management - Rollout - RSA - RUP
- SaaS - SAN - SAP-R/3 - Scrum - SDLC - Security - Server - Service Delivery - Service Management - Shop Functionalities - SLM (SLA, OLA, UC) - SOP - SSL Infrastructure - Stakeholder Management - Storage - Strategic Management - Strategy - SWOT (Strengths, Weaknesses, Opportunities & Threats) Analysis - System analysis
- Task Force - Technical Configurator – Telecommunications - Teradata - Test Management - Training - Transition - Transport Services - Trend Analysis - TS16949
- UML - University
- V-Model (97 & XT)- Vendor Management – Virtual Desktop - Virtualization (Storage, Server, Client) - VMware - VoD - VPN
- WAN - WBS - Website Generator - Work Breakdown Structure - Workflow Management

Over 30 years of successful IT professional practice

Annex III: System experience

Hardware

- Apollo Domain
- Ascii/X_Terminals
- Cray-2
- Digital Equipment
 - PDP 11/70
 - MicroVAX
 - VAX 11/750/780
 - VT100/ VT220
- EMC
 - Celerra
 - Centera
 - CLARiiON
 - Connectrix
 - Data domain
 - EDM
 - Symmetrix
 - VMAX
- Exadata
- HP
- IBM
 - ADIC
 - Quantum Scalar
 - XIV
- Intergraph
- MacIntosh
- NCR Unix-Tower
- NetApp
- Nixdorf Targon
- PC
- PRIME Computer
- Siemens Mainframe
- Siemens MX
- Siemens SPS
- SUN Sparc Station
- Wang Computer

Operation systems

- AIX
- BS2000
- HP-UX
- Linux
- MAC-OS
- MS-DOS
- Primos
- RSTS/E
- SINIX
- SUN OS, Solaris
- ULTRIX
- Unix
- VMS
- Windows

Language programming

- ABAP4
- Assembler
- Basic
- C
- Clipper
- Cobol
- dBase
- Fortran
- Pascal
- PL/1

Database

- Access
- DB2
- ISAM
- Lotus Notes
- MS SQL Server
- MySQL
- ODBC
- Oracle
- RDB
- SQL
- Teradata
- UDS/IDMS
- VSAM
- xBase
- 4th Dimension

Data communication

- AppleTalk
- Autosar
- CAN-BUS
- DECnet
- Ethernet
- FlexRay
- FTP
- HDLC
- http
- INCA
- ISO/OSI-Model
- LDAP
- NAS
- NetBEUI
- NetBIOS
- RS232, RS422, RS485
- SAN
- SDLC
- SMTP
- SNMP
- TCP/IP, TTY
- Token Ring
- UTM – Transdata
- VAX Cluster
- Windows Network

Over 30 years of successful IT professional practice

Annex IV: Software experience

Application software

- Bull Storeway Calypso
- Citrix
- Computer Grafics
 - AutoCAD
 - Bravo 3
 - CADDs
 - CADIS
 - DesignView
 - EloCAD
 - LogoCAD
 - Medusa Builder
 - MegaCAD
 - Personal Designer
 - SICAD
- DECbuild
- DIGIS
- In-STEP BLUE
- MS-TV
- OpenText ECM
- ProduCAM
- SAP-R/3 (MM/ PP/ SD)
- SYBEX Business Fibu
- WOCAM

Standard Software

- Active Directory
- Citrix
- CorelDraw
- Exchange
- Intershop
- Freehand
- Lotus Notes
- MindManager
- MS-Office-Prof.
- MS-Operations Manager(MOM)
- MS-Project
- MS-Project Central
- MS-PPS
- MS-SharePoint Server
- MS-SQL Server
- OrgChart
- PageMaker
- Paint shop pro
- SnapGraphics
- Super Project
- Visio

EMC-Software

- ArchiveXtender
- Celerra Manager/ Replicator
- DatabaseXtender
- DiskXtender
- Documentum Archive Services
- EmailXtender
- EMC Control Center
- EMC Data Manager
- F.A.S.T.
- GeoSpan
- MirrorView
- Navisphere Management Suite
- NetWorker
- PowerPath
- Replication Manager
- RepliStor
- SANCopy
- SnapView
- SRDF
- Symmetrix Manager
- SymmWin
- TimeFinder
- Visual SAN/ SRM
- VMWare

Tools

- ADONIS
- ARIS-ToolSet (EasyDesign)
- Atlassian Confluence (Wiki)
- Atlassian Jira
- CA Clarity
- case/4/0
- CheckPoint
- Enterprise Vault
- HP Service Manager (SM9)
- HPE Storage Sizing Tool
- MARS
- Mercury
- NetAppSnapManager
- NetIQ
- NIKU Clarity
- OpenWave
- Pc-Tools/ Norton
- P-KIT
- Remedy
- RSA
- Rational ClearCase/ ClearQuest/ Doors
- TeleSec
- TrendMicro
- Tivoli
- TUFIN - SecureApp
- VMware